



Nicor Gas
P.O. Box 2020
Aurora, IL 60507-2020

www.nicorgas.com/myaccount

1 888 NICOR 4U

1 888 642-6748

Energy Profile

Average Daily Cost

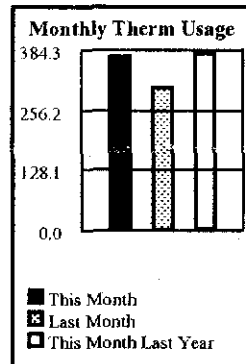
2007 \$13.16
2006 \$3.45

Average Daily Therms

2007 11.39
2006 12.00

Total Degree Days

2007 17
2006 22



Visit the "My Account" section of nicorgas.com where you can conveniently:

- Pay your bill
- Sign up for email reminders, Auto Payment and Budget Plan
- Make payment arrangements
- Submit a meter read
- View your gas use history

Service For:

Giungee's Sewing

Alertations & Laund

Account 04-37-91-7926 2

Payment Information

Previous Balance 2,289.54
6/08 Payment received, Thank you! -366.48

Total Payments and Balances

\$1,923.06

General Adjustments

6/11 Service Provider Adjustment -1,556.58

\$1,556.58cr

For gas service at the following location:

Ws Bushnell 1s Mainlaundromat, Sheridan

Meter Reading Meter Number 3357725

Current: 27292 Estimated Reading - June 25, 2007
Previous: 26921 Actual Reading - May 23, 2007
Difference: 371 (33 days)
Conversion to Therms: 371 X 1.013 BTU Factor = 375.82 Therms

Commercial Gas Service

Delivery Charges

Monthly Customer Charge 59.82
First 150 Therms 150 @ \$0.1329 19.94
151 - 5000 Therms 225.82 @ \$0.0682 15.40
Environmental Cost Recovery 375.82 @ \$0.0025 = .94
Franchise Cost Adjustment .36
\$96.46

Natural Gas Cost

102.5 Therms x \$0.86 88.15
273.32 Therms x \$0.88 240.52
\$328.67

Taxes

Utility Fund Tax \$425.13 @ 0.1% .43
State Revenue Tax 375.82 @ \$0.024 = 9.02
\$9.45

\$434.58

Adjustments -Utility commercial heat

6/25 Late Pay Charge 5.50

\$5.50

Total Current Bill Amount

\$1,116.50cr

If you have already mailed your payment, thank you. If not, please send it today. Call us at 1 800 310-0566 to discuss arrangements. Bills 30 days or more past due and over \$100 are reported to credit bureaus.

Total Amount Due

\$806.56

Bill Date 6/25/2007, due by 7/10/2007

OFFICIAL FILE

I.C.C. DOCKET NO. 070363

Complaint Exhibit No. 2

Witness _____

Date 10/10/07 Reporter _____



!DANGER! Certain Older Gas Connectors May Be Dangerous



Gas connectors are corrugated metal tubes used to connect gas appliances in your home to fuel gas supply pipes. Some older brass connectors have come apart, causing fires and explosions resulting in deaths and injuries. These older brass connectors have a serious flaw in how their tubing was joined to their end pieces. Over time, the end pieces can separate from the tubing, and cause a serious gas leak, explosion or fire. To our knowledge, these dangerous uncoated brass connectors have not been made for more than 20 years, but many of them are still in use. The older these connectors get, the greater the possibility of failure. Although not all uncoated connectors have this flaw, it is very difficult to tell which ones do. Therefore, **any uncoated brass connector should be replaced immediately** with either a new plastic-coated brass or a new stainless steel connector. Connectors can wear out from too much moving, bending or corrosion. Connectors should always be replaced whenever the appliance is replaced or moved from its location.



WARNING: Only a qualified professional should check your connector and replace it if needed.

Don't try to do this yourself! Moving the appliance, even slightly, whether to clean behind it or to inspect its gas connector, can cause the complete failure of one of these older weakened connectors, possibly resulting in a deadly fire or explosion.

Do not move your appliance to check the connector!

IF YOU SMELL GAS: If you suspect a gas leak: **Leave the house immediately.** Don't use your phone; call Nicor Gas for assistance from a neighbor's house. Don't light a match. Don't turn on a light. Don't switch on anything electrical.

For additional information on appliance connectors please call us at 1 888 288-8110 or visit our Web site at www.nicorgas.com.

GLOSSARY OF TERMS

Meter Reading

Actual Meter Reading - Your meter was read by a Nicor Gas meter reader.

Customer Read - You reported your meter reading to us.

Estimated Meter Reading - Your reading was estimated based on previous use and the weather. Every other month, we estimate most customers' meter readings. On your next bill, any difference from your actual use is automatically corrected when we take an actual meter reading.

Therm - A therm is the basic unit for measuring your natural gas consumption.

Meter Exchange - If we exchanged your meter, this note means your bill is based on the reading of the meter we removed from your address.

Pressure Factor - If you require higher than normal gas pressure, the pressure factor is a multiplier that adjusts for increased gas volumes flowing through a meter.

Delivery Charges - These charges cover our fixed and variable operating and distribution costs. A portion of these charges varies from month to month based on your natural gas usage.

Monthly Customer Charge - A minimum monthly fixed charge that is assessed even when you do not use natural gas.

Environmental Recovery Cost - Covers our costs for the environmental investigation and cleanup of former manufactured gas plants. Nicor Gas receives no profit from these charges.

Franchise Cost - A charge for municipal franchise agreements.

Governmental Agency Adjustment - An adjustment for governmental fees and added costs, excluding franchise costs. The charge may change each month and is filed with the Illinois Commerce Commission.

Customer Select Charge - Customer Select customers are assessed this charge based on usage. The charge may change each month and is filed with the Illinois Commerce Commission.

Transportation Service Credit - A credit to Customer Select customers based on usage.

Natural Gas Cost - The price we pay our suppliers for the natural gas we deliver to your home or business. The price may change each calendar month and is filed with the Illinois Commerce Commission.

Taxes

State Revenue Tax - This is mandated by the State of Illinois. It is not a sales tax.

Utility Fund Tax - This funds the Illinois Commerce Commission, which regulates all Illinois utilities and is mandated by the state.

State Use Tax - This tax is imposed on natural gas purchased outside of Illinois for use or consumption in Illinois.

Municipal Utility Tax - Some municipalities charge this tax based on utility revenue. It is authorized by Section 8-11-2 of the Illinois Municipal Code and is applied according to the local municipality's ordinance.

Municipal Use Tax - Some municipalities charge this tax based on your gas use. Your local municipality has an ordinance requiring collection of this tax.

Energy Profile

Degree Day - Degree days are used to estimate the amount of natural gas used for heating. Degree days result when the average of the day's high and low temperatures drops below 65 degrees.

Payment Information

Budget Plan - This plan spreads your estimated annual gas costs over 12 monthly payments. Approximately every four months we evaluate your account and adjust your monthly payment for changes in weather and/or the price of gas. If you build a credit balance on your account, you will receive earned credit. If you have a debit balance, a finance charge will be assessed. Staying current on your payments will result in favorable reporting to credit bureaus.